SPACEX

SpaceX High School IT Service Internship

The IT Service Internship

SpaceX is looking for high school IT Service Interns. This position will be responsible for supporting IT services and is responsible for service delivery and customer satisfaction, in a mode consistent with the franchised IT environment and architecture. Candidates must be capable of meeting the demanding needs of "high caliber engineers" and supporting critical operations such as Launch and Mission operations and 24x7 manufacturing operations. This team delivers the complete lifecycle of IT services for the staff at SpaceX, from on boarding and setup, to upgrade, installation, troubleshooting, repair and replacement of hardware and software solutions, asset recovery and protection. This team also has architectural responsibilities in the areas of end user computer infrastructure, printing, and conference room technologies. The person in this position must have strong overall IT technical skills, while also having excellent customer services/interaction skills and superior organizational skills.

Basic Qualifications:

·   Must be a **rising junior at DVS** and **able to work 40 hours a week in the summer**

·   Must be physically fit enough to regularly lift up to 50 lbs. for duties such as delivering computers, unpacking and rack-mounting equipment, etc.

·   Support SpaceX with the regular maintenance of monitoring, backup, and infrastructure systems.

Preferred Qualifications:

·   3.5 GPA or above

·   Motivated self-starter personality, able to work independently while maintaining patience with the constant interruptions of needy coworkers

·   Comfortable working with mission critical and sensitive systems, with a sense of urgency appropriate to the responsibilities

ITAR Requirements:

·   To conform to U.S. Government space technology export regulations, applicant must be a U.S. citizen, lawful permanent resident of the U.S., protected individual as defined by 8 U.S.C. 1324b(a)(3), or eligible to obtain the required authorizations from the U.S. Department of State. Learn more about ITAR here

How to Apply

●   Send your resume (with GPA listed) and cover letter to Natasha Morse (nmorse@davincischools.org) by **April 7th at 4pm** (cover letter should be addressed to SpaceX IT Team)

●   Be sure to check your email and voicemail regularly! This will be the primary way to contact you.

The Ideal Candidate

The ideal candidate will be flexible and flourish in a fast paced and challenging environment. He or she should be a self-starter and have excellent motivation, leadership, and ingenuity to excel at this position.

Responsibilities

·   Provide 1st tier support to SpaceX employees who require assistance with their information technology resources.

·   Utilize our helpdesk system to monitor and assign tickets.

·   Install and configure computers, telephones, and other common technology/devices for new and existing SpaceX employees.

·   Provide after-hours or weekend support when necessary to perform high-risk or planned downtime of SpaceX IT systems for upgrades and maintenance.